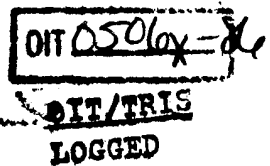


~~SECRET~~

10 JUN 1986

MEMORANDUM FOR: Director of Information Technology

25X1 FROM:

[redacted]  
Chief, Information Management Staff

25X1 SUBJECT: Letter of Appreciation

1. Over the past few years the DO has become increasingly dependent on OIT's AIM electronic mail facility. It is used not only for its basic mail capabilities but also in turn-key environments in which it is the backbone of entire document creation, editing, review and dissemination systems (e.g. the NCD Intelligence Report Cycle).

2. For the past several months, as the AIM user community grew, we have had significant reliability problems with AIM version 3.08. [redacted] as OIT's AIM technical representative to the DO, has been especially industrious and cooperative in helping us cope with these problems. She has also been very helpful in assisting us in our conversion to the more reliable AIM version 4.1.

25X1 3. During the weekend of 18 May, [redacted]  
25X1 [redacted] also of OIT, supervised the conversion of our AIM data base to version 4.1, a significant task that took the better part of  
25X1 two full days. [redacted] took turns monitoring the process so that 24-hour coverage was maintained and the task was completed on schedule. As of Monday morning, 19 May, the DO was up and running on version 4.1 of AIM. Please pass on to  
25X1 [redacted] the sincere appreciation of DO management for their extraordinary efforts on our behalf and ensure that this commendation is made a matter of record in their personnel files.

~~SECRET~~